

# HIGHWAY INTERNET SERVICES PTY LIMITED

## Connection Guide for MAC OS X / 10

### SETTING UP OS X DIALER

1) Click on the **Apple Icon** in the top left-hand side of your screen and select **System Preferences**, then click on the **Network** icon.

#### 2) TCP/IP tab

**Location:** select New Location, name it Highway Internet then click OK.

**Show:** Internal Modem

**Domain Name Servers (optional) :** leave blank

**Search Domains (optional) :** leave blank

#### 3) PPP tab

**Service Provider:** hwy.com.au

**Telephone Number:**

Mudgee- 63725000 (if you're a local call to Mudgee)

Dubbo and all other areas nationally: 0198333530

*NB: It is the customer's responsibility to check that this is definitely a local call for you. Please contact your phone provider or call Telstra on 1800 113 011.*

**Account Name:** (your username, eg. jsmith)

**Password:** (your password) Tick "Save Password"

4) Click on **PPP Options** then tick the option to "Connect automatically ..." then click Save.

5) Your dial-up connection has now been configured for your Highway account. Your OS X will dial up and connect you automatically, however, should you wish to connect manually, click on the **Finder** icon in the dock, then click on the **Applications** icon and click on the **Internet Connect** icon to get online.

Optionally, you can click and drag this icon down to your dock as a shortcut to connect up.

### SETTING UP OS X EMAIL

1) On the bottom left corner of the screen, click on the postage stamp to open the mail program.

2) Click on **Mail** then **Preferences** and then on the **Accounts** icon. Click on **Create Account**.

#### 3) ACCOUNT INFORMATION tab

**Account Type:** POP Account

**Description:** Highway Email

**Email Address:** [username@hwy.com.au](mailto:username@hwy.com.au)

**Full Name:** eg. John Smith, John, The Smiths etc.

**Host Name:** pop3.hwy.com.au

**Username:** (your username, eg. jsmith)

**Password:** (your password)

**SMTP Host:** For direct connections to Mudgee 637250xx, type: **smtp.hwy.com.au**

If the number you connect to is 0198333530, type: **natsmtp.hwy.com.au**

**NB:** Do not check use authentication when sending e-mail

#### 4) ACCOUNT OPTIONS tab

i) Make sure all 3 check boxes are ticked

ii) Download messages from this account into folder: INBOX

5) Click OK to save.

**Congratulations! You are set-up and ready to connect to Highway.**

For Troubleshooting tips and FAQs (Frequently Asked Questions), visit the Highway homepage found at <http://www.hwy.com.au>. If you have any problems, please don't hesitate to call our Support Desk on 6372 3645 or email: [support@hwy.com.au](mailto:support@hwy.com.au)